

& K12

Welcome to a new school year! While it's been a challenging start for all of us, we hope that you and your student are adjusting and getting acclimated to a new school year and the K12 platform.

As we get into another week of school and planning your student's schedule, these are some of the things K12 stated you should have completed on the platform.

Grades K-5

- Completed "Welcome to Online Learning Course"
- Attended Learning Coach Homeroom Sessions- View recordings.
- Completed lessons on daily plan. If you are missing materials- Complete online portion of lessons and make a note of any offline work that will need to be completed once materials arrive.



Grades 6-12

- Completed your ORN030 Introduction to Online Learning course. Attended the Back to School Orientation.

Orientation for students in Grades K-5:

https://k12.zoom.us/rec/share/zOBcdKHe915IBdLL5kPzQ_54P5TkT6a8gSgZ_aYIzRtEg_1Euc6HF7KiHy9JW_S0

Orientation for students in Grades 6-12:

<https://k12.zoom.us/rec/share/ue1ED6zazn1LfqOU8hzVB4N7Mdn9eaa8gXQYqtFcyR52-FwPWVwHzQKbXsh9oHbV>

- Completed work daily following your designated plan/pacing guides.
- Reach out to your Course teachers for specific course questions and your IST FL Advisor for any other general questions pertaining to your online school.
- If you are missing materials, know that you are still able to get started! Many of the courses are material free or have online links and resources to help you get started while you wait.

Technical Difficulties

Students may experience delays between Wednesday August 26 through Monday, September 14. If a student's course is delayed, try the following:

- Continue to check the K12 Help Page or updates at: <https://www.help.k12.com/s/article/Service-Disruption>. All updates will be added to this link as they are made available.
- Keep open communication with teachers by logging into your school email.
- Call k12 Customer Support team. Please keep in mind that some school phone lines may temporarily experience higher than normal call volume, and you may temporarily experience higher than normal wait times.

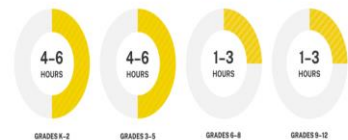


September 2020



- ✓ Check email daily!
- ✓ Enter attendance each day. If student started late, enter zero for attendance.
- ✓ Average Time Commitment

Average Time Commitment Per Day for the Learning Coach¹



Welcome Calls and Teacher Response Time:

Per K12, teachers are doing their best to make welcome calls. They are returning emails and phone calls as soon as possible.

Teachers will be providing Learning Coach Sessions/Recordings that cover the most Frequently Asked Questions.

Resources:

For advice, tips, live learning coach sessions, FAQ's and educational resources visit <http://engage.getfueledservices.com/index.html>